



The DuPont Approach to Managing Process Safety Risk

Four Key Steps involving PSM applied to all Manufacturing Operations <u>on a Global Basis</u>:

- 1. Establishing a safety culture
- 2. Providing management leadership and commitment
- 3. Implementing a comprehensive PSRM program
- 4. Achieving operating excellence through operational discipline





Process Safety and Risk Management

Concept:

Application of management controls to hazardous processes and operations in a way that hazards are identified, understood, and controlled so that process-related injuries and incidents can be eliminated.

Focuses on These Resources:

Technology

Facilities

Personnel



Process Safety and Risk Management Model



General Aspects of PSM

- Application of the global PSM model for two main types of manufacturing/operations within each process and site
 - Higher Hazard Processes (HHP)
 - Lower Hazard Operations (LHO)
- Integrated system to identify, manage and reduce process related hazards and risks
- Basic platform to assimilate other SHE needs and issues related to process operations (one system vs five)
- A highly effective method to manage change across manufacturing and R&D
- A tool to achieve and maintain regulatory compliance



Technology Spokes

Process Technology

- Hazards of materials
- Process Design Basis
- Equipment Design Basis

•Process Hazards Analysis

- New or modified Facilities
- Baseline and cyclic PHA's which include consequence analysis and layers of protection
- Human factors, facility siting, ISP

•Operating Procedures and Safe Work Practices

- Detailed Operating procedures and standard conditions
- Specific work practice requirements
 - Work Permits
 - Alarm and interlock bypasses
 - Integrity checks

Management of Change

- SHE implications of change
- Trial Evaluation
- Impact on hazards and technology



Facilities Spokes

Mechanical Integrity

- Maintenance Procedures
- Testing and Inspection
- Mechanic Training and Qualification
- Reliability Engineering Analysis
- Quality control for spare parts

Quality Assurance

- Bridge gap between design and initial installation
- Detailed Equipment Specifications
- Procurement, Evaluation, and Acceptance through field installation

• Pre Start-up Safety Review

- Final checkpoint for new or modified equipment
- Facility safe to operate IAW PSM req's

Management of Subtle Change

- Minor field changes not considered Replacement in Kind (RIK)
- Appropriate review and authorization



Personnel Spokes

• Training and Performance

- Basic Skills, knowledge, job task focus
- Ability to conduct tasks IAW operating procedures and process technology
- Refresher training and skill demo

Contractor Safety

- Selection based on past performance
- Contractor qualifications and training
- Knowledge of hazards and controls
- Field Auditing

Incident Investigation

- Standard reporting and investigation of incidents
- Detailed root cause failure analysis with systemic key factors
- Tracking and communicating findings
- Management of Change Personnel
 - Standard reporting and investigation of incidents
 - Detailed root cause failure analysis with systemic key factors
 - Tracking and communicating findings



Personnel Spokes (cont'd)

- Management of Subtle Change
 - Manage changes in line organization to maintain knowledge and expertise
 - Demonstrate competency within 90 days
- Emergency Planning and Response
 - Written procedures for emergency conditions (roles, communication, equipment)
 - Coordination with external resources
 - Routine exercises with critiques
- Auditing
 - 1st party site based PSM audit process to measure performance on 14
 elements
 - 2nd party PSM audit procedures and scoring
 - Audit protocols and reporting/trending
 - Collection and tracking of recommendations





Leadership by example

Sufficient and capable resources

Employee involvement

Active lines of communication

Practice Consistent with Procedures

Strong teamwork

Common shared values

Up to date documentation

Absence of shortcuts

Excellent Housekeeping



Highly Toxic Materials (HTM) Management

- Separate HTM guardian teams for highly toxic materials all global user sites
- Special focus to ensure absolute consistency in handling our most hazardous toxics (combination of acute toxicity and high vapor pressure)
- Individual Guardian Manuals prescriptive reqs on HTM safety technologies, procedures, and materials
- Separate 2nd party audit process (3 yr frequency)
- Guardian team Leaders participate on external industry groups where they exist (e.g. ACC phosgene panel , HCN users group)
- Also includes a Transportation Risk Assessment methodology



DuPont Highly Toxic Materials

- Anhydrous Hydrogen Fluoride
- Anhydrous Hydrogen Chloride
- Phosgene
- Hydrogen Cyanide
- Oleum/sulfur trioxide
- Methylamines
- Titanium tetrachloride
- Fluorosulfonic acid
- Anhydrous ammonia
- Perfluoroisobutylene
- Chlorine
- Sulfur Dioxide
- Methyl Chloroformate
- Butyl isocyanate





DuPont PSM Intranet Website - Tools, Better Practices, Training



Highly Toxic Safety Guardian Committees and Toxic Material Manuals

Other PSM Links

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PSM Incident Reporting

- Mandatory internal incident classification and reporting standard (global)
- Evaluation and scoring process for PSM related incidents
- Three main categories of PSM incidents which also dictate internal reporting
- Category A and B incidents are corporate performance measures; Category C are used for trends/key learnings

Category A - 130 points or more	CEO reporting - w/in 24 hrs
Category B - 75-125 points	Corporate reporting - w/in 72 hrs
Category C - 50-70 points	Corporate reporting - when report is completed



Classification (Scoring) Model

- Ten (10) key parameter with Scale of 0-220 pts
- Site and business is accountable to score and report
- Automatic Category A criteria (injuries, off site, \$'s)
- Incident Investigation team random review of incidents for proper evaluation (15%)
- 2nd party audits also evaluate incidents/scoring
- Incident scoring parameters include:

Type of material (hazard) Quantity released Potential quantity Degree of control Functionality of safety devices Actual on site impact Potential on site impact Actual off site impact Potential off site impact Monetary impact



Corporate PSM Metrics

Lagging/Trailing

- Number of Category A and B PSM incidents
- Number of process related LWC's
- Elements of PSM requiring improvement in reported incidents
- Costs associated with PSM incidents

Leading

- Second Party PSM Audits completed vs schedule
- Trends in scores of PSM audits (composite and by element)
- HTM Audits completed vs schedule
- Open and overdue 2nd party audit recommendations (data reporting every 6 months)
- Category C incident trends
- Completion of PSM Network COT's (annual)
- Status of integration plans/goals for new acquisitions
- Review and revision of internal standards per schedule

RECENT HISTORY - PROCESS INCIDENTS (75 points or more)





