Adding Top Line Value



NAEM Workshop: Adding Business Value Through EHS

December 2, 2004

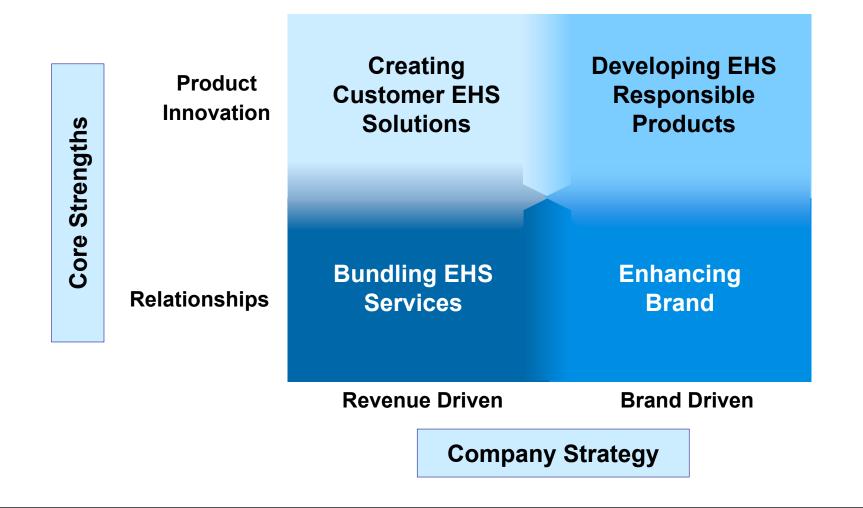
The Boston Environmental Group Stephen Poltorzycki, President

Top Line Value Introduction

Top line value needs to be viewed in a business context.

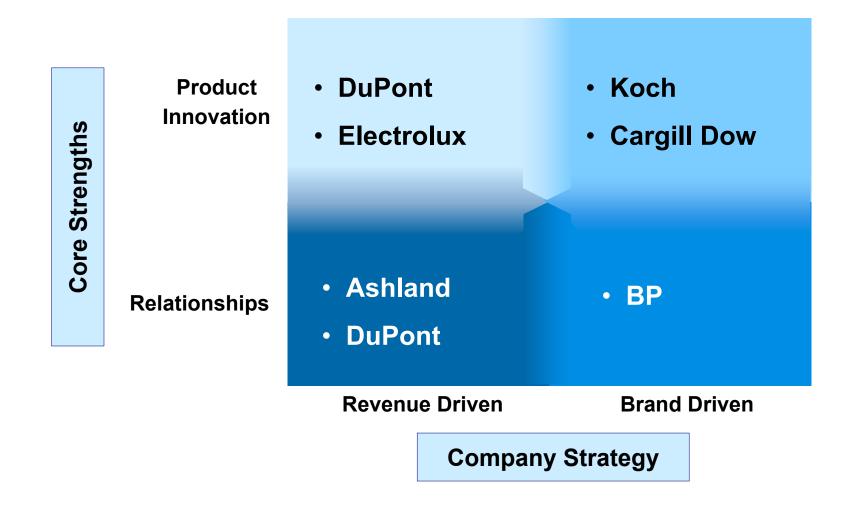
- Strategic business concepts
 - ➤ Value
 - ➤ Differentiation
 - ➤ Brand image
- Different pathways for achieving EHS top line value
- Value chain

A company's EHS top line pathway is driven by its strategy and core strengths.



Top Line Value Case Studies

In GEMI's *Environment: Value to the Top Line* report, case studies illustrate the top line framework.



Top Line Value Chain

The value chain is a tool for understanding how EHS top line value can be created in each of the different parts of a business enterprise.

Value Chain

R&D/ Investment Raw Materials Sourcing

Mfg./Service Delivery

Marketing

Customer Service

End of Life

Environment: Value to the Top Line also contains a number of key learnings that arise from the case studies.

- Define "sustainable development" in a meaningful way
- Use business-based metrics
- Engage stakeholders
- Develop new business models
- Design EHS responsible products that require no trade-offs by the consumer
- Provide vision from top management
- Understand the customer value chain