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LM Program:

Target Zero



Program goal:

 Reduce the number & severity of injuries / illnesses throughout the corporation



One tool used to achieve Target Zero is:

Lockheed Martin
Standard Injury & Illness
System (LMSII)





System Overview:

- Web based system designed, built and maintained by LM to capture, store, notify, track and report on all work related injuries
- LMSII is linked electronically to the personnel system and a medical management software system



Business Requirements:

- Report & track all work related injuries
- Eliminate redundant data entry
- Generate metrics and graphs real time
- Provide a common tool & process
- Produce electronic notifications
- Simplify regulatory report generation



System Requirements:

- Web based
- Easy to use
- Single sign on
- Secure repository for sensitive data
- Link ESH, Medical & Personnel data
- Modifiable based on changing regulatory & business needs



Implementation Process:

- · 2002
 - Built LM Denver
 - Piloted LM Denver
 - Production LM Denver

· 2003

- Piloted at 11 other LM locations
- Transitioned to enterprise wide
- Provided training to all LM locations

2004

- Production at all LM locations
- Built interfaces to LM locations behind firewalls
- Enhancements begin

· 2005

- Tracking ~11,900 injuries / illnesses since 1/1/2002
- > At ~ 940 LM locations
- ➤ With ~ 133,000 LM employees



System Specifications

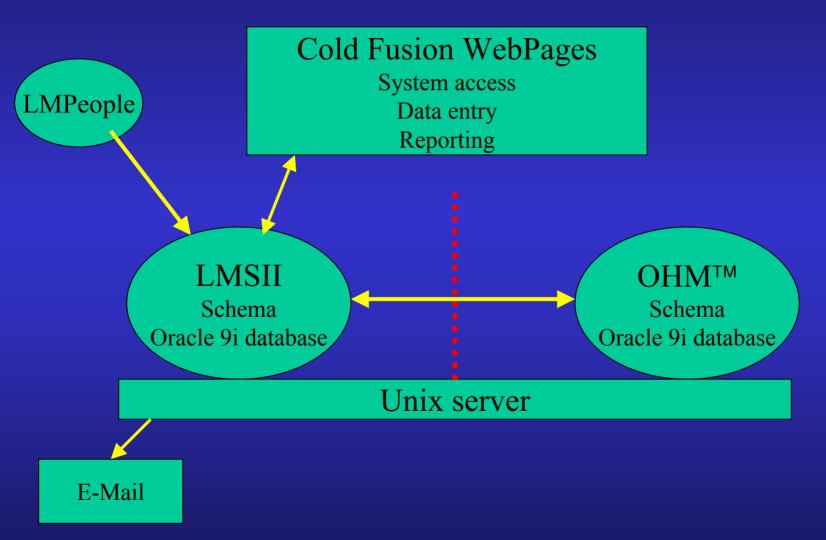
- Standard Injury & Illness System (SII), Lockheed Martin developed and owned
- Occupational Health Manager (OHM™), Unique Software Solutions, Colorado Springs (COTS)

System Platform

- Oracle 9i Database located on a Unix server
- Cold Fusion Web Pages located on a Unix server



System Architecture:





LMSII System Capabilities:

- Notifies ESH, manager and 1/1 managers when injuries occur
- Initiates a Manager's Incident Investigation for all work related injuries
- Requires the injured employee's manager to investigate the incident, determine the root cause and corrective actions
- Requires the injured employee's 1/1 manager and ESH to approve the completed investigation



LMSII System Capabilities, cont.

- Provides all employees with the ability to review injures for trending and metrics
- Shares incident information between the Medical and ESH systems
- Allows for reporting or trending based on the following factors:

Type of Accident, Nature of Injury, Body Part, Root Cause, Location, Building, Site, Business Unit, Program, Department, Job Title, Lost Time, Incident Date, Corrective Action, Investigation Status, Employee, Manager, 1/1 Manager, Director, Vice President



Occupational Health Management System (OHM™):

- Commercial off the shelf product (COTS)
- LM has built interfaces between LMSII, OHM™, &
 LMPeople. The system provides web-based access for
 tracking and reporting of medical data
- LMSII entry automatically initiates an injury record in OHM™, which can generate the OSHA 300 log and all State Worker's Compensation forms when required



Occupational Health Management System (OHM™ continued):

- Provides an OSHA decision tree for determining recordable injuries
- Standard OHM™ functionality can be used with minimum data entry; system capabilities include:
 - ➤ Employee Demographics
 - Workers Compensation
 - ➤ Medical Surveillance
 - > Encounter Log
 - ➤ Pulmonary Function Testing interface
 - ➤ Audiometric Testing Interface
 - Drug & Alcohol Testing
 - Absentee Tracking
 - Vaccine Tracking

LMSII High-Level Process Flow Assist with Report Investigation Incident Begin Investigate Interim Corrective Action Investigation Incident Controls Status Review and (or) Approve Corrective Investigation Action Records Assist with Review Begin Investigation Investigation and Investigation Reports (or) **Evaluate** Notice Start Record (LMSII & OHM™ **Notifies Notifies** Feeds Metrics & Tracks Manager **ESH** Reports (i.e. OSHA Investigation 300 log) Notifies ESH,

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Manager & 1/1



System Demo



Process improvements:

- Reduced process steps
- Eliminated redundant data entry
- Provided a common tool & process
- Provided common lists
- Generate metrics and graphs real time
- Produced electronic notifications
- Increased incident awareness



Lessons learned:

- Pilot the system before full implementation
- Use flexible technology
- Budget for enhancements
- Establish change control boards during pilot phase



Future development:

- Employee like contractor incident tracking & reporting
- International incident tracking & reporting
- Near Miss tracking
- Hours worked correction capability
- Link to training system



Questions?